FOR IMMEDIATE RELEASE

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NOCHS COMMUNITY-BASED SERVICES
CELEBRATE GRAND OPENING AT NEW LOCATION

South Beacon Boulevard Now Home To NOCHS
Home Care Equipment, Home Care Nursing, Hospice Nursing & Community Education

GRAND HAVEN, MI, Thursday, April 25, 2013 – North Ottawa Community Health System (NOCHS) welcomed hundreds of community members to celebrate the new home of a number of community-based services at 1071 South Beacon Boulevard, in Grand Haven, this past week. Plans have been in the works for more than a year to move Home Care Equipment, Home Care Nursing, Hospice Nursing and Community Education from the main, hospital campus and Heartwood Lodge in Spring Lake, to South Beacon Plaza, where all would be better positioned to serve the community.

These services join the system’s Urgent Care facility in the Plaza (also owned by NOCHS) and are now next-door neighbors to the recently relocated Four Points organization (former North Ottawa Community Council on Aging) that moved in December 2012 from the Grand Haven Community Center to 1051 South Beacon Boulevard.

The community-based services hosted two special events on April 25 – one private reception for Four Points members in the early morning and another open to the public from 10:00 a.m. until 2:00 p.m. Both events featured guided tours, give-aways, health screenings and a health expo where attendees could interact with NOCHS primary care and specialty physicians.

During the past three years, NOCHS has experienced strategic growth in many areas, most notably in its primary care physician practices, which has added eight providers and has plans for further growth. The primary care office expansion created space limitations in that it is currently located in the same building as Community Education and In-Home Care Equipment.

The community-based nurses with Hospice of North Ottawa Community moved from Heartwood Lodge, in Spring Lake, freeing up space that will be used for nursing home and rehabilitation staff. The eight-bed inpatient Hospice House remains at Heartwood Lodge.

NOCHS’ In-Home Care Equipment company occupies nearly 2,000 square-feet of space and be accessed through the large atrium that faces north. Next door, a smaller footprint will house Community Education, as well as In-Home Care and Community-based Hospice nurse offices.

Ranked in the Top 5% nationally for Patient Experience, Top 5% for Emergency Medicine and Five-Star Rated in Orthopaedics by HealthGrades in 2012, North Ottawa Community Hospital is part of full continuum of care. The system include an 84-bed long-term care facility, home healthcare and durable medical equipment services, retail pharmacy, urgent care center, as well as physician practices in primary care and OB/GYN. It also includes North Ottawa County’s first in-patient Hospice facility and longest running community-based Hospice program on the lakeshore. NOCHS is among the lakeshore’s major employers with more than 800 employees.

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